

DEPARTMENT OF COMMUNITY SERVICES AND DEVELOPMENT

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April 15, 2003

Subject: 2002 Community Services Block Grant Information System (CSBG/IS) Survey

Attached is the completed 2002 California Community Services Block Grant Information System (CSBG/IS) Survey that was submitted to The National Association for State Community Services Programs (NASCS) and concurrently to the Office of Community Services (OCS) on March 28, 2003. The information contained in this survey is aggregated with information provided by each state. The aggregated information will be reported in the 2002 National CSBG/IS Statistical Report prepared by NASCS. That report is then forwarded to OCS and Congress to illustrate the impact and outcomes of CSBG funded programs throughout the United States. Therefore, CSD would like to thank all the CSBG Agencies that submitted the 2002 CSBG/IS Survey.

The sections listed below are included in the report. In parenthesis following Sections D, E, F, G and Part II, Section B, the CSBG reporting form used to capture and aggregate this information has been included for reference.

Part I

- **Section A—State Allocations of FY 2002 CSBG Funds**
- **Section B—General Information on Local CSBG Agencies**
- **Section C—General Information on State CSBG Office**
- **Section D—Program and Management Accomplishments (CSD 090)**
- **Section E—CSBG Expenditures by Service Category (CSD 425.OF)**
- **Section F—Other Resources Administered and Generated by the CSBG Network (CSD 425.OR)**
- **Section G—Client Characteristics (CSD 295)**

Part II

- **Section A—Narrative Questions on Implementation of ROMA**
- **Section B—Description of Outcome Measures and Results (CSD 094)**

Attachments

- **Attachment A—List of Eligible Entities**
- **Attachment B—Other HHS Resources**
- **Attachment C—Other Federal Sources**
- **Attachment D—Other State Sources**

Supporting Documentation

- **OCS Monitoring and Assessment Task Force (MATF): National Goals and Outcome Measures**
- **CSD 094 Statewide Outcome Summary by Service Category** (the data on these excel worksheets is reported under Part II, Section D in NASCS's required format.)

**COMMUNITY SERVICES BLOCK GRANT
INFORMATION SYSTEM
(CSBG/IS)**

SURVEY

of

**FISCAL YEAR 2002
COMMUNITY SERVICES BLOCK GRANT**

by

**THE NATIONAL ASSOCIATION FOR STATE
COMMUNITY SERVICES PROGRAMS**

NAME OF STATE: **California**

NAME OF PERSON COMPLETING REPORT: **Lisa Kjer**

TELEPHONE NUMBER: **(916) 341-4298**

ADDRESS: **700 N. 10th Street, Room 258
Sacramento, CA 95814**

PLEASE RETURN BY March 31, 2003 TO:

Gretchen Knowlton, Research Analyst
National Association for State Community Services Programs
400 North Capitol Street, NW, Suite 395
Washington, DC 20001

1. State Reporting Period (month/day/year)

From: 01/01/2002 to: 12/31/2002 (365 days)

State Reporting:

California

2. Total CSBG funds expended in FY 2002 for:

	Planned	Actual
a. Eligible Entities	\$51,922,028	\$51,922,028
b. State Administrative Costs	\$2,884,557	\$2,884,557
c. Discretionary Projects	\$2,884,557	\$2,884,557
d. Total Funds	\$57,691,142	\$57,691,142
	\$0	\$0

3. Of the total in 2d., how much represents carryover funding from the previous fiscal year?

3. \$0

4. Carry-forward of FY 2002 funds to FY 2003 programs

4. \$0

5. State CSBG funds if any (see instructions)

5. \$0

6. TOTAL Federal and State CSBG funds in FY 2002

6. \$57,691,142

Part I: Section A**NASCSP CSBG/IS 2002 Page 2**[Click Here to EXIT
SECTION A](#)

Part I: Section B. General Information on Local CSBG Agencies

State Reporting:

California

This list box has only
states selected in Section
A

1. Eligible entities receiving FY 2002 funds:

(Please attach a list of eligible entities, their addresses, and their award amounts.)

- | | |
|---|---------------------------------|
| a. Number of CAAs among eligible entities | <input type="text" value="54"/> |
| b. Number of LPAs among eligible entities | <input type="text" value="4"/> |
| c. Number of organizations serving
migrant or seasonal farmworkers | <input type="text" value="5"/> |
| d. number of these also counted in a or b | <input type="text" value="2"/> |
| e. Number of units of local government | <input type="text" value="25"/> |
| f. number of these also counted in a,b or c | <input type="text" value="25"/> |
| g. Others designated eligible by statute | <input type="text" value="4"/> |
| h. number of these also counted in a,b,c or e | <input type="text" value="1"/> |
| i. Total unduplicated number of eligible entities | <input type="text" value="64"/> |

2. Were previously funded eligible entities dropped in FY 2002?

Yes ☐

No ☒

(If yes, indicate number and reason.)

3. Substate allocation method:

(Please select the method that best describes the current practice for allocations within the state.)

- | | |
|---|---|
| <input type="radio"/> Historic | <input type="radio"/> Hold Harmless + Formula |
| <input type="radio"/> Base + Formula | <input type="radio"/> Other (please specify): |
| <input type="radio"/> Formula Alone | |
| <input checked="" type="radio"/> Formula with variables | |

Part I: Section B

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4. Coverage of counties

a. Percent of state's counties receiving CSBG services at year end from local CSBG operators

100 %

b. Number of counties newly receiving CSBG services in FY 2002 (if any)

0

(Please attach a list of counties newly receiving CSBG services in FY2002.)

**5. Uses of Discretionary Project Funds
(if listed in Section A, Item 2.c)**

a. What types of organizations received the awards?

1. Indian Tribes or tribal organizations

1. \$4,000

2. Migrant or farmworker organizations

2. \$110,000

3. State subgrantee associations

3. \$196,297

4. Eligible entities

4. \$2,141,497

5. Other (please specify below):

Limited Purpose Agencies

5. \$432,763

Total Discretionary Funds Expended

a. \$2,884,557

b. For what purposes were the awards given?

1. Awards to local agencies for expansion to new areas

1. \$0

2. Competitive grants for exemplary or demonstration programs

2. \$35,000

3. Training or technical assistance for local agencies

3. \$35,000

4. Statewide Programs

4. \$968,000

5. General support

5. \$1,413,794

6. Other (please specify below):

6. \$432,763

Limited Purpose Agencies

Total Discretionary Funds Expended

b. \$2,884,557

The totals of a and b should match both each other and Item 2.c in Section A.



a. Does the CSBG Administrator also direct Community Food and Nutrition Programs?

Yes ☒ No ☐

b. Does the CSBG Administrator also direct DOE Weatherization?

Yes ☒ No ☐

c. Does the CSBG Administrator also direct part or all of the Low Income Home Energy Assistance Program (LIHEAP)?

Yes ☒ No ☐

1) If yes, does he/she direct BOTH the fuel payments and crisis assistance LIHEAP programs?

Yes ☒ No ☐

2) or direct ONLY LIHEAP crisis assistance?

Yes ☐ No ☒

3) or direct ONLY LIHEAP energy conservation?

Yes ☐ No ☒

d. Does the CSBG Administrator also direct USDA programs? If yes, please list titles.

Yes ☐ No ☒

e. Does the CSBG Administrator also direct HUD programs? If yes, please list below:

Yes ☒ No ☐

Joint HUD/EPA Low-Income Lead Hazard Reduction Program

f. Does the CSBG Administrator also direct any other federal programs for the homeless?

Yes ☐ No ☒

g. Does the CSBG Administrator also direct state Head Start programs?

Yes ☐ No ☒

h. How many other programs are also directed by the CSBG Administrator? (List titles of other programs below):

5

Governor's Mentoring Partnership Mentor Program, Naturalization Services Program (NSP), Utility Company Reduced Rate Program, California Low-Income Home Energy Assistance Program (CAL LIHEAP), and Weatherization Energy Efficiency Rehabilitation (WEER).

Part I: Section C

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4. Was the state CSBG office subject to a reorganization in FY 2002, such as an expansion or contraction of programs, or a transfer of the CSBG office to a different division or department?

Yes ☐ No ☒

If yes, please describe change (attach extra page if necessary):

5. State statute regarding CSBG:

a. Does your state have a statute authorizing Community Services programs? (If yes, please attach.)

Yes ☒ No ☐

b. Did your state legislature enact authorizing legislation, or amendments to an existing authorizing statute during FY 2002?

Yes ☐ No ☒

Please check those items which describe provisions of the current statute

1) What is the termination date of the current statute?

(mm/dd/yy)

2) Does it "grandfather" CAAs?

Yes ☒ No ☐

3) Does it specify the terms, or formula, for allotting 90% pass-through funds among eligible entities?

Yes ☒ No ☐

4) Does it require local grantees to match CSBG funds?

Yes ☐ No ☒

5) Does it provide for the designation of new eligible entities?

Yes ☒ No ☐

6) Does it provide for the de-designation of eligible entities?

Yes ☒ No ☐

7) Does it specify a process the state CSBG agency must follow to re-designate an existing eligible entity?

Yes ☒ No ☐

8) Does it designate the bureau, division, or office in state government that is to be the state administering agency?

Yes ☒ No ☐

9 If it has other provisions please list them:

6. a. Did it cost more in FY 2002 than the federally allowed limit in your state's CSBG allocation for your state to effectively administer the range of services and activities required by the CSBG Act?

Yes ☐ No ☒

b.

c. If yes, were state funds used to supplement federal administrative expenditures?

Yes ☐ No ☒

d.

7. a. How many state positions were funded in whole or in part by CSBG funds?

98

b. How many Full Time Equivalents (FTEs) were funded with CSBG funds?

31

End of Part I: Section C

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[Click Here to EXIT
SECTION C](#)



art I: Section C. General Information on State CSBG Office

State Reporting:

California

This list box has only states
selected in Section A .

1. Please identify the cabinet or administrative department of
your state CSBG office.

- | | |
|--|--|
| <input checked="" type="radio"/> Community Services Department | <input type="radio"/> Governor's Office |
| <input type="radio"/> Human Services Department | <input type="radio"/> Community Affairs Department |
| <input type="radio"/> Social Services Department | <input type="radio"/> Other (please specify): |

2. What is the division, bureau, or office of the CSBG Administrator?

Department of Community Services and Development

3. Other programs directed by the CSBG Administrator in FY 2002:

Part I: Section D: Program and Management Accomplishments

- 1. What do you consider to be the top three management or program accomplishments achieved by your state CSBG administering agency during your FY 2002 program year? Briefly describe them. These can pertain to the state agency itself, or to grantees.**
 - a. During the 2002 program year, the California Department of Community Services and Development's CSBG Automation Team (CAT) continued to meet to address automation of data aggregation and reporting and process improvement. Initially, upon creation of the CAT in 2000, the CAT was charged with the responsibility of designing and developing an automated reporting tool to facilitate the tracking and reporting of federally mandated CSBG data from service providers to CSD, and from CSD to the U. S. Office of Community Services (OCS) and the National Association of State Community Service Programs (NASCS). However, due to limited resources at CSD, the initial CSBG automation goals were placed on hold and the CAT instead refocused efforts to improve the CSBG data reporting process. Despite limited resources, the CAT made significant progress in streamlining the CSBG reporting process. The 2002 accomplishments include:
 - New reporting forms that combine current forms into one, and eliminate duplicative reporting.
 - Reports can be completed and submitted electronically.
 - Consistency of data collected and reported throughout the program year.
 - Drafted a blueprint of "next steps" that must be taken to fully automate California's tracking and reporting of CSBG data.

In late 2002, as a result of declining resources, CSD began the process of developing an Information Technology Strategic Plan and Enterprise Architecture to assess its future information technology needs. One of the areas to be analyzed is the CSBG data automation need identified by the CSBG Automation Team (CAT). CSD staff along with network CAT members will be contacted to provide assistance on the CSBG data needs and CSBG processes to be incorporated into the technology strategic plan. The CSD Information Technology Strategic Plan and Enterprise Architecture is scheduled to be completed in 2003.
 - b. CSD awarded Fresno County Economic Opportunities Commission a \$32,000 CSBG Discretionary grant to further the impact of the Central San Joaquin Community Action Consortium on Community Action Agencies throughout Madera, Merced, Kings, Kern, Stanislaus and Tulare counties. The consortium is working to enhance public advocacy efforts by developing and using electronic infrastructure to communicate more effectively, share information, research and track legislation, develop profiles of legislators and assess their positions on issues, enhance relationships, and develop networks. In addition, the contract was used to improve the internal and external capacity of the Consortium in the areas of staffing and budget, resource development, member support for sustainment, and strengthened organizational structure with bylaws and officers. The consortium built external capacity through strategic alliances for shared resources to increase clout and achieve common goals.

- c. CSD awarded Filipinos for Affirmative Action a CSBG Discretionary contract in the amount of \$63,851 to provide naturalization assistance services to airport security screeners at San Francisco, Oakland and San Jose International Airports who were likely to lose their jobs due to the new federal requirements for citizenship as a condition of employment. Services included outreach, intake and assessment of eligibility, citizen preparation, coordination and referral, advocacy/follow-up services, and English-as-a-Second Language instruction. From July 1, 2002 through December 31, 2002, Filipinos for Affirmative Action have provided 186 airport security screeners with naturalization assistance.
2. **Please provide at least three narrative or anecdotal accounts of how a local CSBG program (a) eliminated a cause of poverty, or (b) eliminated a condition of poverty so that one or more households were moved out of poverty status. Please indicate whether the activity was completely funded by the CSBG, or if not; why the CSBG was or was not important to the outcome.**
- a. **Community Action Partnership of Kern:** “Annie” was a drug addict who lost all six of her children to the state. Additionally, she had lost all material possessions in her home, and was incarcerated for about one year. After being released from jail Annie was living on the streets, and worked as a prostitute to earn money for food and motel expenses. She found a part- time job working 3 hours a day, 3 days a week, which paid under the table. Annie heard about SHP (Supportive Housing Program) services through a friend, and applied for the services SHP had to offer which were: case management, one time rental assistance, and other supportive services.

Upon entering the SHP program, Annie’s case manager made an immediate assessment based on her overall needs starting with the most critical to the least. Annie was linked for clothing, food, and other necessities. Annie’s case manager transported her to the Employment Development Department where she found full-time employment in a retail store. Child Protective Services required Annie to attend parenting classes before she could regain custody of her children. The SHP case manager arranged for Annie to attend parenting classes in the evening and attend Narcotics Anonymous meetings.

The SHP case manager helped find an apartment suitable for Annie and her children and SHP paid the first months’ rent. Annie paid the deposit and furnished her apartment. Annie had been sober for 4 months. Because Annie was completing all things required to get her children back, she began to have visitations at her home over the weekends. After 6 months in the program Annie was able to obtain full time employment, permanent housing, full custody of her children, and she had been sober for 8 months. Annie’s case was closed because of her success through the SHP program. Annie told the SHP case manager that “she was thankful for the program and she had given up on all the agencies that claim to help. She was skeptical about the SHP services and did not think that she would qualify because of her background, and lack of resources. She said she would probably still be on the streets, or maybe even dead if the SHP program did not help her.”

Note: Annie still calls the SHP case manager to let her know how well she is doing. Annie recently graduated from a vocational school as a Certified Nursing Assistant, got married, owns a vehicle, and is in the process of buying her own home. CSBG provides partial funding for this program. Money from CSBG is leveraged with other federal and local funding to secure program operation and provide management and oversight to the program.

- b. **Economic Opportunity Commission of San Luis Obispo:** After years of domestic violence, “Susan” and her two little boys, aged 5 and 7, left the abusive environment to seek a safer life. Susan was pregnant with her third child when she came to the Homeless Shelter operated by EOC Homeless Services. Susan was committed to earning a living and raising her children in a violence-free environment. She had previously received CalWORKs (TANF) benefits in another county. She moved to San Luis Obispo County to be closer to the emotional support system afforded by her father and sister. Because she was a Licensed Vocational Nurse (LVN) her CalWORKs case plan required her to work 32 hours a week, even though LVN wages of \$9 an hour would not generate adequate income to rent an apartment for her family.

Soon after entering EOC’s shelter program, Susan enrolled in homeless case management. She was determined to apply herself and attended classes at the local community college to improve her employment opportunities and earning power. Over the next 4-5 months, with the ongoing help and support of her case manager, Susan made slow but steady progress toward her goals of family stability and self-sufficiency. She found part time work and moved into a Section 8 apartment just before the birth of her daughter.

These were not easy times for Susan and her children. Each weekday Susan transported her three children to and from three different child care sites, attended classes and worked at one or more part time jobs. Since she was not able to work a full 32 hours/week, CalWORKs determined her non-compliant with her CalWORKs case plan. Susan was sanctioned, and her CalWORKs cash aid was reduced to cover only her children. However, Susan’s resiliency and commitment to her children enabled her to survive the long, difficult months of work and school. She worked closely with her case managers from EOC Homeless Services and CalWORKs, the CalWORKs Office of Employment and Training Program at Cuesta Community College, and with the college’s Extended Opportunities Program and Services.

Susan became a student worker for the Cuesta College Tutoring Center and the CalWORKs Office of Employment and Training. She tutored students in the sciences, learning skills, medical terminology and more. She was also in the Facilitator Assisted Training Program (FAL) as a FAL participant and then as a FAL trainer, teaching anatomy. As a FAL Trainer, Susan facilitated a class of other students, teaching them study skills, essay writing and test taking. She also worked part time as a lab assistant in a microbiology lab.

Her persistence and refusal to quit finally paid off and in August 2002 Susan became a Registered Nurse. She was very excited to exit the CalWORKs program when her wages made her family ineligible for TANF benefits. She moved back to Orange County for a fresh start and is now self-supporting. Susan works full time in the Emergency Room of Western Medical Center of

Santa Ana, as well as part time for several nursing registries. Susan's life experiences have made her an empathetic and effective nurse supporting critical patients, and a valuable member of the hospital trauma team.

Susan's children have also come a very long way. Her sons were emotionally very fragile when they entered the homeless shelter. Her EOC case manager helped Susan enroll them in an excellent local therapeutic child development program, to address their special needs. They have received the counseling, play therapy and nurturing necessary to recover from the domestic violence experienced. Susan's daughter also had special needs and as a toddler required glasses to correct her vision. CalWORKs paid for the glasses but could not pay for the special frames needed for an active young child. EOC's case manager found funding to pay for the child's eyeglass frames so that, between the two programs, the child's vision and future were improved. EOC's Homeless Case Management is not directly funded by CSBG however; it is part of the CSBG commitment to direct services and community partnership to ensure that the basic needs of low-income individuals and families are met. EOC uses its CSBG mandate and funding to weave together the principles of family and asset development.

- c. **City of Oakland Life Enrichment Agency Aging, Health and Human Services:** The City of Oakland Community Action Agency funds a program called ASSETS – Senior Employment Services, which is also a Department of Human Services program. The ASSETS program provides employment, training and education for seniors, often an overlooked and/or unappreciated portion of the workforce. The funding to ASSETS helps them train seniors in many different areas of the current workplace, including clerical, administrative, support services, supervisory and technical skills. In addition, the ASSETS program also has a unique training program to teach seniors how to become childcare providers and open their own home-childcare programs. This program ensures that these low-income seniors are provided the opportunity not only to learn a new skill, but also to become a micro-enterprise. In a sense, they are not only “provided the fish, but taught to fish” at the same time. They can control their income by deciding how many children to enroll in their center (up to the state license limit) and they can control their work environment by being home-based entrepreneurs.

The program is partly funded by the Community Action Agency – CSBG dollars and partly funded by the Department of Labor. The CAA funds are essential to the program since the federal funds have been drastically reduced over the last two years.

3. **Please provide a description of three innovative programs funded by at least in part by the CSBG that have demonstrated success in eliminating a cause or causes of poverty and/or a condition(s) of poverty.**

- a. **County of Riverside, Department of Community Action:** The Community Access Center (CAC) uses CSBG (100%) funding to administer the Residential Accessibility Modifications Program (RAMP). RAMP serves low-income people with disabilities by increasing their housing accessibility. Though there are accessibility modification programs for homeowners, there are no such programs for renters. Most disabled low-income people rent and do not qualify for

mainstream modification programs. RAMP fills the gap for this underserved population.

The majority of RAMP clients have orthopedic, visual or hearing impairments, environmental illness, HIV + or AIDS, or are frail elderly people. Priority is given to individuals who are at risk of losing their independence and being confined in nursing homes without the access modification. Modifications include access ramps, handrails, wheelchair lifts, environmental control systems and special alarm systems. Improved mobility through access modification increases participants' self-sufficiency, their access to resources, medical care and community participation. RAMP services are available countywide.

In 2002, CAC modified 16 homes and benefited 18 disabled customers. One customer was able to move out of an institution and return to his home. Not only customers' benefit, but so do caretakers in the household. CSBG funding was renewed for CAC in 2003 due to its positive impact on the community.

- b. **Sacramento Employment and Training Agency (SETA):** The Senior Legal Hot Line is a project of Legal Services of Northern California and is funded in part by CSBG dollars. The project provides vulnerable low-income seniors immediate telephone access to services designed to help avoid threatened eviction or to recover from it; to stave off threatened foreclosure; to stop and prevent financial victimization by relatives and other individuals, organized scams or unfair business practices; and, to complete paperwork and initiate other actions and court proceedings that will help them secure their rights.

Once low-income seniors have lost their housing, they are seldom able to muster the resources needed to secure the necessary deposits and rental amounts. Their credit report will likely prevent most managers from renting to them once an eviction is filed. They could suffer a premature loss of independence. Financial victimization by others could have the same result.

The Project also locates and links seniors to volunteer advocates willing to provide volunteer pro bono legal services, provides education and legal assistance to the growing population of grandparents raising at-risk grandchildren. Legal clinics are located throughout the community for seniors able to attend. Social work interns working for the Project can also serve non-ambulatory seniors in their homes.

- c. **Solano Safety-Net Consortium-Community Action Agency (SSNC-CAA):** The Solano Shelter Collaborative and Networking Providers Group are two examples of how CSBG funds have been used to move people out of poverty. Many of the clients have a history of bad credit, inability to pay bills on time, and lack of a strong support system in cases of emergencies, etc. About three years ago the staff of the SSNC-CAA came together to establish the first Shelter Collaborative in the county. All of the shelters, including two Domestic Violence shelters and the nomadic Mission Solano shelter, meet on a monthly basis. All participating agencies are in the process of signing a Memorandum of Understanding (MOU) with the SSNC-CAA. Shared resources have allowed these shelters to decrease duplicative services, and increase services to clients.

The Networking Providers Group (NPG) also meets monthly. This group has grown from a handful of funded agencies, to 32 funded and non-funded agencies, community business, faith communities, and general population. NPG has come together to develop solutions to barriers that make it difficult for clients to move out of poverty. Property managers and owners have been brought to the table to discuss what they need in order for our clients to be able to rent. Through this system of collaboration and open discussion, the Providers Group established the "Second Chance" system. Designed for clients who are at a point where they will perform responsibly, NPG works to repair their credit. Clients in this program have access to apartments through an agreement with property managers who would normally deny a rental due to bad credit history. Eighty-three families have moved from homelessness into permanent housing through this program. Solano County Health and Social Services has provided funds for utility and rent deposits. These families are connected to Family Resource Centers for parenting and life skills classes, and with the Solano County Office of Education Mobile Ready Center for job development.

Extensive follow-up is provided to make sure clients maintain permanent housing for a minimum of 12 months. Seventy percent of participating families have completed the case management "Second Chance" system. Without CSBG funding for the SSNC-CAA staff to provide the expertise and training, these two innovative programs would not be possible.

- d. **Proteus, Inc.:** During the last quarter of 2002 Proteus' long awaited and innovative Mobile Employment Center began its route to serve the rural areas of Southern Tulare County. This state of the art "Mobile Unit" is a fully equipped one-stop center on wheels. It is designed to bring an array of services to the underserved farm worker populations of 6 rural communities who otherwise have no access to employment and training opportunities. Along with the initial partner, the Employment Development Department, this unit has served a total of 410 customers and provided over 1,200 services during the first 3 months of operations. These services include Unemployment Insurance benefit application assistance, job search, intake into various employment and training programs, and issuance of supportive services, just to name a few. Through the use of CSBG funds Proteus was able to fund the unit, provide ongoing overhead, and coordinate staffing needs. The initial success of this unit, in an area recognized as perhaps one of the most needy areas in the state, if not the nation, is truly an innovative concept towards addressing the needs of farm worker families.

Workforce Investment Act (WIA) legislation has mandated a change in providing employment and training from isolating services in discrete funding "silos" to incorporating services within a delivery system that combines and unites service most conducive to customer success. Fresno County incorporated CSBG supportive services within the employment plans of migrant and seasonal farm workers enabling the limited English speaking farm worker to pursue a more lengthy training than would have been feasible without these additional supportive services. Owing to the farm worker's limited English, education, and work experience outside of the fields, and the consequent limited economic resources, long-term training would have been impossible. The variety of CSBG supportive services, and the flexibility of their use allowed over 72 low income farm workers to enroll and complete Occupational Skills training otherwise economically impossible. The net result of this was a significant wage gain to the

farm worker, averaging more than a dollar per hour more than was possible for those farm workers placed in jobs without the extended training. These benefits were all made possible by CSBG flexibility and WIA legislation.

CSBG Expenditures by Service Category

SECTION E -- STATEWIDE SUMMARY

Table 1: Funding By Service Category and Funding Source, FY 2002				
Service Category	CSBG Funds	Non-Federal Funds		
		State	Local	Private
1. Employment	7,540,827.26	6,154,795.00	4,013,167.65	2,789,985.00
2. Education	6,540,652.04	38,833,301.19	14,998,849.22	4,481,387.41
3. Income Management	508,617.99	2,618,337.00	1,222,761.00	2,005,839.74
4. Housing	3,511,114.13	4,394,848.00	6,431,100.00	9,974,975.00
5. Emergency Services	4,192,441.95	12,494,410.68	3,322,662.66	12,981,698.00
6. Nutrition	4,237,943.84	2,835,458.49	1,543,464.00	12,035,903.00
7. Linkages	5,604,990.28	3,578,042.00	14,231,388.00	6,368,924.00
8. Self Sufficiency	15,493,362.28	3,948,742.00	4,012,943.66	1,628,777.74
9. Health	864,219.99	3,204,897.00	1,809,069.66	4,199,917.00
10. Other*	0.00	0.00	0.00	0.00
Totals:	48,494,169.76	78,062,831.36	51,585,405.85	56,467,406.89

* Description of the programs(s) included in "Other" service category: _____

Of the CSBG funds reported above, \$ 15,355,008.74 were for administration.

Table 2: Of the Funding Listed in Table 1: Funds for Services by Demographic Category, FY 2002					
Demographic Category	CSBG Funds	Other Federal Funds	Non-Federal Funds		
			State	Local	Private
1. Youth	5,435,724.57	70,957,602.42	18,028,909.53	17,384,192.85	3,632,714.00
2. Seniors	1,737,647.49	11,336,252.87	2,694,394.34	1,314,663.00	2,450,963.00

CSBG Expenditures by Service Category

Table 3: CSBG -Coordinated Federal Funding by Service Category and Funding Source, FY 2002									
Service Category	United States Department of:								
	Agriculture	Education	Energy	HHS	HUD	Labor	Trans- portation	Other	Federal Total
1. Employment	2,117,033.00	1,757,998.00	0.00	5,260,545.34	7,009,711.66	57,270,162.13	0.00	2,250,223.00	75,665,673.13
2. Education	574,208.00	512,566.00	19,570.00	131,772,388.00	4,411,777.53	490,190.00	0.00	8,180,495.04	145,961,194.57
3. Income Management	0.00	0.00	2,060,205.00	4,862,545.00	350,692.00	0.00	0.00	157,763.00	7,431,205.00
4. Housing	299,997.00	0.00	1,137,081.00	5,144,556.00	24,182,664.16	791,646.00	0.00	552,206.00	32,108,150.16
5. Emergency Services	89,002.00	17,015.00	4,689,493.46	14,512,698.69	9,541,094.94	0.00	0.00	1,223,875.50	30,073,179.59
6. Nutrition	44,437,141.44	14,276.00	138,281.00	5,047,205.00	630,953.00	2,441,119.00	0.00	684,936.00	53,393,911.44
7. Linkages	1,292,353.00	30,018.00	0.00	1,127,348.00	325,557.00	0.00	598,012.00	2,601,209.00	5,974,497.00
8. Self Sufficiency	0.00	0.00	0.00	14,714,816.00	1,379,687.00	25,000.00	220,450.00	74,163.00	16,414,116.00
9. Health	2,597.00	0.00	165,683.00	44,739,956.00	505,045.00	0.00	0.00	16,222.00	45,429,503.00
10. Other*	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
Totals:	48,812,331.44	2,331,873.00	8,210,313.46	227,182,058.03	48,337,182.29	61,018,117.13	818,462.00	15,741,092.54	412,451,429.89

* Description of the programs(s) included in "Other" service category:

Other Resources Administered and Generated

SECTION F-- STATEWIDE SUMMARY

Subsection I.

1. Amount of FY 2002 CSBG Contract

1. \$ 50,171,110.00

2. Federal Resources (other than CSBG)

a.	Weatherization (DOE) (include oil overcharge \$\$)	2a.	\$ 4,591,868.46
b.	LIHEAP Fuel Assistance (HHS) (include oil overcharge \$\$)	2b.	\$ 14,898,643.92
c.	LIHEAP Weatherization (HHS) (include oil overcharge \$\$)	2c.	\$ 19,013,205.02
d.	Head Start (HHS)	2d.	\$ 187,540,549.00
e.	Early Head Start (HHS)	2e.	\$ 16,977,070.00
f.	Older Americans Act (HHS)	2f.	\$ 3,994,323.34
g.	SSBG (HHS)	2g.	\$ 1,503,428.00
h.	Medicare/Medicaid (HHS)	2h.	\$ 985,966.00
i.	Community Food and Nutrition (HHS)	2i.	\$ 1,245,772.00
j.	Temporary Assistance to Needy Families (TANF)	2j.	\$ 2,769,282.00
k.	Child Care Development Block Grant (CCDBG)	2k.	\$ 15,003,100.00

l. Other HHS resources (list in order of size):

1)	SEE ATTACHMENT B
2)	
3)	
4)	

\$
\$
\$
\$

ALL OTHER :

m.	WIC (USDA)	2l.	\$ 9,071,266.75
n.	All USDA Non-Food Programs (e.g. rural development)	2m.	\$ 23,051,125.00
o.	All Other USDA Food Programs	2n.	\$ 2,752,684.00
p.	CDBG - Federal, State, and Local	2o.	\$ 24,269,058.00
q.	Housing Programs (HUD)	2p.	\$ 22,427,230.47
	q1. Section 8	2q1.	\$ 8,670,450.00
	q2. Section 202	2q2.	\$ 1,503,589.00
r.	All other HUD including homeless programs	2r.	\$ 7,330,423.82
s.	Employment and training programs (US DOL)	2s.	\$ 42,786,210.13
t.	Other US DOL programs	2t.	\$ 6,848,131.00
u.	Corporation for National Services (CNS) Programs	2u.	\$ 2,894,140.00
v.	FEMA	2v.	\$ 1,109,112.50
w.	Transportation (US DOT)	2w.	\$ 618,962.00

x. Other Federal Sources (list in order of size):

1)	SEE ATTACHMENT C
2)	
3)	
4)	

\$
\$
\$
\$

Total Federal Other 2x. \$ 1,530,166.04

TOTAL: NON-CSBG FEDERAL RESOURCES

\$ 423,385,756.45

Other Resources Administered and Generated

Subsection III. -- Local Resources

a.	Amount of unrestricted funds appropriated by local government	a.	\$ 35,372,602.00
b.	Value of Contract Services	b.	\$ 16,444,550.55
c.	Value of in-kind goods/services received from local government	c.	\$ 1,148,503.00

TOTAL: LOCAL RESOURCES**\$ 52,965,655.55**

If any of these resources were also reported under Subsection I or II, please estimate the amount.

\$ 618,727.00

Subsection IV. -- Private Sector Resources

a.	Funds from foundations, corporations, United Ways, other non-profits	a.	\$ 24,481,225.74
b.	Other donated funds	b.	\$ 12,623,902.00
c.	Value of other donated items, food clothing, furniture, etc.	c.	\$ 9,648,541.00
d.	Value of in-kind services received from businesses	d.	\$ 13,491,607.00
e.	Fees paid by clients for services	e.	\$ 4,018,596.00
f.	Payments by private entities for goods or services for low-income clients or communities	f.	\$ 11,061,583.00
g.	Number of volunteer hours donated	g.	1,828,334.35

TOTAL: PRIVATE SECTOR RESOURCES**\$ 75,325,454.74**

If any of these resources were also reported under Subsection I, II or III, please estimate the amount.

\$ 11,562,326.00

TOTAL ALL OTHER RESOURCES
(FEDERAL, STATE, LOCAL, PRIVATE)

\$ 512,610,194.99

less amount of double count in Subsection II, III, IV

Part I: Section G: Client Characteristics

1. Agency Reporting: California		2. Total resources in agency reporting, including CSBG		\$51,527,165
3. Total unduplicated number of persons about whom one or more characteristics were obtained			3.	1,123,861
4. Total unduplicated number of persons about whom no characteristics were obtained			4.	775,809
5. Total unduplicated number of families about whom one or more characteristics were obtained			5.	342,396
6. Total unduplicated number of families about whom no characteristics were obtained			6.	116,726

7. Gender		NUMBER OF PERSONS*		13. Family Size		NUMBER OF FAMILIES**	
a.	Male		518,812	a.	One		59,839
b.	Female		538,907	b.	Two		44,202
TOTAL*			1,057,719	c.	Three		36,258
8. Age		NUMBER OF PERSONS*		d.	Four		41,317
a.	0-5		197,229	e.	Five		28,295
b.	6-11		46,038	f.	Six		13,778
c.	12-17		61,370	g.	Seven		6,245
d.	18-23		54,349	h.	Eight or more		4,328
e.	24-44		118,980	TOTAL**			234,262
f.	45-54		54,462	14. Source of Family Income		NUMBER OF FAMILIES	
g.	55-69		63,466	a.	Unduplicated # of Families Reporting One or More Sources of Income**		205,042
h.	70+		39,384	b.	No Income		35,607
TOTAL*			635,278	c.	TANF		43,462
9. Ethnicity/Race		NUMBER OF PERSONS*		d.	SSI		35,010
a.	Black/Not Hispanic		55,885	e.	Social Security		39,405
b.	White/Not Hispanic		168,129	f.	Pension		7,555
c.	Hispanic Origin		347,516	g.	General Assistance		14,703
d.	Native American/Alaskan		13,691	h.	Unemployment Insurance		14,111
e.	Asian/ Pacific Islander		55,235	i.	Employment + other sources		20,589
f.	Other		10,641	j.	Employment only		65,598
TOTAL*			651,097	k.	Other		13,662
10. Education level of adults		Number of Persons 24 and Older*		15. Level of Family Income (% of HHS Guideline)		NUMBER OF FAMILIES**	
a.	0-8		139,896	a.	Up to 50%		86,598
b.	9-12/non-graduates		80,718	b.	51% to 75%		47,470
c.	high school grad/GED		77,097	c.	76% to 100%		50,772
d.	12+ some post secondary		26,078	d.	101% to 125%		22,931
e.	2 or 4 yr college graduates		11,647	e.	126% to 150%		15,535
TOTAL*			335,436	f.	151% and over		7,605
11. Other Characteristics		NUMBER OF PERSONS*		TOTAL**			230,911
		# persons	# surveyed	16. Housing		NUMBER OF FAMILIES**	
a.	No health insurance	143,669	354,523	a.	Own		23,097
b.	Disabled	37,707	214,104	b.	Rent		159,336
12. Family Type		NUMBER OF FAMILIES**		c.	Homeless		23,643
a.	Single parent/female		70,210	d.	Other		16,259
b.	Single parent/male		8,611	TOTAL**			222,335
c.	Two- parent household		84,628	* The sum of this category should not exceed the value of Item 3.			
d.	Single person		57,558	** The sum of this category should not exceed the value of Item 5.			
e.	Two adults/no children		21,881				
f.	Other		7,148				
TOTAL**			250,036				

Part II: Outcomes of Efforts, FY 2002

Section A: Narrative Description

1. What activities occurred in your state to further the implementation of Results Oriented Management and Accountability (ROMA) and the use of outcome data for service, management, and reporting purposes?
 - a. CSD staff attended the National Train-the-Trainer Program in Pennsylvania in 2001, to obtain classroom training and field experience that will enable them to become ROMA certified trainers. Two CSD staff members were certified in May 2002 and have provided training to two CAAs.
 - b. CSD's CSBG Automation Team (CAT), consisting of CSD staff and CSBG agency representatives, successfully completed the refocus efforts of to improve the CSBG data reporting process. Accomplishments include:
 - New reporting forms that combine current forms into one, and eliminate duplicative reporting.
 - Reports can be completed and submitted electronically.
 - Consistency of data collected and reported throughout the program year.
 - Drafted a blueprint of "next steps" that must be taken to fully automate California's tracking and reporting of CSBG data.
 - c. CSD supported Cal/Neva's effort to secure Board Training Program funding from OCS. Although not a ROMA training program per se, Cal/Neva was awarded an OCS grant, and CSD augmented the grant with \$10,000 to train CAA board members on basic board roles and responsibilities, needs assessment, program planning, operations and evaluation, ROMA principles and their use in all aspects of agency functioning, and the monitoring and evaluation of agency leadership. CSD is also participating in Cal/Neva's Board Training Work Group to review training material content.
2. What challenges emerged during this effort? How were they met? Please attach additional pages as necessary.
 - a. Challenges continue to be time and resource constraints on state and CAA network staff. CSD has committed itself to assuring the availability of

technical and programmatic staff resources necessary to enhance the performance of CSD's CSBG data aggregation system. CSD is in the process of developing an Information Technology Strategic Plan and Enterprise Architecture project to assess our future information technology needs. One of the areas to be analyzed are the resources needed for development, implementation, and training and technical assistance for the CSBG Automation Extranet System as previously reported in 2001. CSD staff along with network CSBG Automation Team (CAT) members, will provide assistance on the CSBG data needs and CSBG processes to be incorporated into the strategic plan and enterprise architecture project. The CSD Information Technology Strategic Plan and Enterprise Architecture is scheduled to be completed by September 2003.

Part II: Outcomes of Efforts, FY 2002

Section B: Description of Measures and Results

Total number of agencies reporting: 60

Total CSBG Funding in agencies reporting in this section: \$ 50,104,836

Chart 1. Family Goals: Low-Income people become more self-sufficient (CSBG Goal 1).

Measure*	Number of Eligible Entities Reporting	Service category	Type of Unit	Units (#)	Expected to achieve the outcome in reporting period (Target) (#)	Achieved (#)	Still progressing toward outcome (#)	Exited program prior to achieving outcome (#)
l	40	Education	People			4,019	18,557	
m	40	Education	People			992	2,946	
q	40	Education	Households	41,061	12,430	10,134	11,608	1,567
s	40	Education	Households	41,061	14,671	18,623	2,309	1,059
a	37	Employment	Participants	14,775	27,217	8,593		
q	37	Employment	Households	14,775	6,447	6,728	3,915	1,045
s	37	Employment	Households	14,775	4,364	1,795	1,132	881
i	40	Housing	Families	16,700		4,458		
j	40	Housing	Households	23,645		673		
k	40	Housing	Minority Households	23,645		140		
q	40	Housing	Households	23,645	9,439	12,480	2,591	809
s	40	Housing	Households	23,645	3,814	2,644	1,413	4,488
f	25	Income Management	Households	58,529		24,033		
q	25	Income Management	Households	58,529	30,507	40,955	6,113	455
s	25	Income Management	Households	58,529	20,563	22,225	1,293	671
q	36	Self Sufficiency	Households	62,051	33,168	40,410	9,114	1,057
s	36	Self Sufficiency	Households	62,051	29,788	27,096	3,351	2,244

* The measure letter listed here corresponds to the letter that has been assigned for Outcome Measures under Goal 1 on the OCS MATF National Goals and Outcomes Document. This document can be found at the end of the 2002 CSBG/IS Survey under Supporting Documentation. To identify the outcome being measured go to the OCS document under Goal 1, and look for the appropriate letter.

Part II: Outcomes of Efforts, FY 2002

Chart 2. Family Goals: Low-Income, Especially Vulnerable Populations, Achieve Their Potential by Strengthening Family and Other Supportive Environments (CSBG Goal 6).

Measure*	Number of Eligible Entities Reporting	Service category	Type of Unit	Units (#)	Expected to achieve the outcome in reporting period (Target) (#)	Achieved (#)	Still progressing toward outcome (#)	Exited program prior to achieving outcome (#)
c	48	Emergency Services	Households			1,207,894		
g	48	Emergency Services	Households			59,375		
m	48	Emergency Services	Households	351,916	102,574	118,519	15,586	1,006
m	26	Health	Households	60,942	43,634	52,543	2,161	1,643
d	40	Housing	Families	23,645		2,916		
k	40	Housing	Households	23,645	2,711	2,100	796	4,082
m	40	Housing	Households	23,645	6,168	7,499	479	1,368
e	45	Linkages	Households			14,021		
f	45	Linkages	Households			4,031		
m	38	Nutrition	Households	1,835,291	765,279	807,998	24,423	3,741

* The measure letter listed here corresponds to the letter that has been assigned for Outcome Measures under Goal 6 on the OCS MATF National Goals and Outcomes Document. This document can be found at the end of the 2002 CSBG/IS Survey under Supporting Documentation. To identify the outcome being measured go to the OCS document under Goal 1, and look for the appropriate letter.

Part II: Outcomes of Efforts, FY 2002

Chart 3. Community Goals: The Conditions in Which Low-Income People Live are Improved (CSBG Goal 2).

Measure**	Number of Eligible Entities Reporting	Service category	Type of Unit	Units (#)	Expected to be achieved in the reporting period (#)	Achieved (#)	Still progressing toward outcome (#)	Exited program prior to achieving outcome (#)
c	45	Linkages	Funds			11,963,696		
d	45	Linkages	Jobs			2,240,280		
d	45	Linkages	Homes			4,685,934		
d	45	Linkages	Transporation			810,832		
d	45	Linkages	Medical Care			202,058		
d	45	Linkages	Child Care			41,953		
d	45	Linkages	Other*			12,873,265		
i	45	Linkages	Community			23		
h	36	Self Sufficiency	Families			58,653		
*Other Includes:		Emergency Services, Weatherization, Nutrition, Information and Referral, Programs and Education.						

** The measure letter listed here corresponds to the letter that has been assigned for Outcome Measures under Goal 2 on the OCS MATF National Goals and Outcomes Document. This document can be found at the end of the 2002 CSBG/IS Survey under Supporting Documentation. To identify the outcome being measured go to the OCS document under Goal 1, and look for the appropriate letter.

Part II: Outcomes of CSBG Services, FY 2002

Chart 4. Community Goals: Low-Income People Own a Stake in Their Community (CSBG Goal 3).

Measure**	Number of Eligible Entities Reporting	Service category	Type of Unit	Units (#)	Expected to be achieved in the reporting period (Target) (#)	Achieved (#)	Still progressing toward outcome (#)	Exited program prior to achieving outcome (#)
b	45	Linkages	Jobs			\$11,216,613		
b	45	Linkages	Homes			\$13,319,282		
b	45	Linkages	Transporation			\$133,360		
b	45	Linkages	Medical Care			\$7,262,184		
b	45	Linkages	Child Care			\$39,065,734		
b	45	Linkages	Other*			\$8,451,207		
e	45	Linkages	Clients			5,549		

* Other include Rental Assistance, Weatherization, Nutrition, Need Assessments, Homeless Management Information System, Energy Assistance, Community Services, Self Sufficiency, Natural Resources, Social Services, Programs, and Architectural Planning Services.

** The measure letter listed here corresponds to the letter that has been assigned for Outcome Measures under Goal 3 on the OCS MATF National Goals and Outcomes Document. This document can be found at the end of the 2002 CSBG/IS Survey under Supporting Documentation. To identify the outcome being measured go to the OCS document under Goal 1, and look for the appropriate letter.

Part II: Outcomes of CSBG Services, FY 2002

Chart 5. Agency Goals: Partnerships Among Supporters and Providers of Services to Low-Income People are Achieved (CSBG Goal 4).

Measure*	Number of Eligible Entities Reporting	Service category	Type of Unit	Units (#)	Expected to be achieved in the reporting period (Target) (#)	Achieved (#)	Still progressing toward outcome (#)	Exited program prior to achieving outcome (#)
a	45	Linkages	Partnerships			2,267		
b	45	Linkages	Partnerships			940		
c	45	Linkages	Partnerships			1,128		
g	45	Linkages	Partnerships			20		
i	45	Linkages	Partnerships			36		
j	45	Linkages	Partnerships			37		
k	45	Linkages	Partnerships			32		

* The measure letter listed here corresponds to the letter that has been assigned for Outcome Measures under Goal 4 on the OCS MATF National Goals and Outcomes Document. This document can be found at the end of the 2002 CSBG/IS Survey under Supporting Documentation. To identify the outcome being measured go to the OCS document under Goal 1, and look for the appropriate letter.

Part II: Outcomes of CSBG Services, FY 2002

Chart 6. Agency Goals: Agencies Increase Their Capacity to Achieve Results (CSBG Goal 5).

Measure*	Number of Eligible Entities Reporting	Service category	Type of Unit	Units (#)	Expected to be achieved in the reporting period (Target) (#)	Achieved (#)	Still progressing toward outcome (#)	Exited program prior to achieving outcome (#)
o	48	Emergency Services	Clients			1,073,986		
a	45	Linkages	Dollars			\$465,112,749		
b	45	Linkages	CSBG Dollars			\$29,180,600		
c	45	Linkages	Board			16,028		
d	45	Linkages	Programs			198		
e	45	Linkages	Programs			147		
f	45	Linkages	Families			25,843		
h	45	Linkages	Agency			32		
i	45	Linkages	Agency			37		
j	45	Linkages	Board			38		
k	45	Linkages	Agency			41		
l	45	Linkages	Agency			40		
m	45	Linkages	Development Contracts			27,786		
n	45	Linkages	Special Populations			1,445		
q	45	Linkages	Agency			42		
r	45	Linkages	Agency			40		
s	45	Linkages	Agency			42		

Chart 6. Agency Goals: Agencies Increase Their Capacity to Achieve Results (CSBG Goal 5).

Measure*	Number of Eligible Entities Reporting	Service category	Type of Unit	Units (#)	Expected to be achieved in the reporting period (Target) (#)	Achieved (#)	Still progressing toward outcome (#)	Exited program prior to achieving outcome (#)
t	45	Linkages	Agency			37		
u	45	Linkages	Agency			39		
v	45	Linkages	Agency			39		

* The measure letter listed here corresponds to the letter that has been assigned for Outcome Measures under Goal 5 on the OCS MATF National Goals and Outcomes Document. This document can be found at the end of the 2002 CSBG/IS Survey under Supporting Documentation. To identify the outcome being measured go to the OCS document under Goal 1, and look for the appropriate letter.

Attachment A

List of Eligible Entities

California Department of Community Services and Development (CSD)
2002 CSBG/IS Part I, Section B
List of Eligible Entities Receiving 2002 Funds

<i>Contract Number</i>	<i>Agency</i>	<i>Address</i>	<i>Public or Private Agency</i>	<i>2002 Award Amount</i>
Community Action Agencies				
4200	Amador-Tuolumne CAA	935 South State Hwy. 49 Jackson, CA 95642	Public	\$173,556
4201	Associated Community Action Program	24100 Amador Street, 6th Floor Hayward, CA 94544-1203	Public	\$549,108
4202	Berkeley CAA	2180 Milvia Street, 2nd Floor Berkeley, CA 94704	Public	\$191,825
4203	CAA of Butte	2255 Del Oro Avenue Oroville, CA 95965	Private	\$392,004
4204	Calaveras-Mariposa CAA	5200 Highway 49 -- North Mariposa, CA 95338	Private	\$173,556
4205	Campesinos Unidos (CUI)	1005 C Street Brawley, CA 92227	Private	\$299,010
4206	Center for Community and Family Services	37 E. Villa Street Pasadena, CA 91103	Private	\$391,150
4207	Community Services & Employment Training	909 West Murray Visalia, CA 93291	Private	\$810,011
4208	Contra Costa County Community Services Dept	2520 Stanwell Drive, Suite 200 Concord, CA 94520	Public	\$678,089
4209	Economic and Social Opportunities (ESO)	1445-47 Oakland Road San Jose, CA 95112	Private	\$1,286,714
4210	El Dorado County Dept of Community Services	937 Spring Street Placerville, CA 95667	Public	\$173,556
4211	Fresno EOC	1920 Mariposa Mall, Suite 300 Fresno, CA 93721	Private	\$1,645,767
4212	Glenn County Human Resource Agency	420 East Laurel Street Willows, CA 95988	Public	\$173,556
4213	Inyo Mono Advocates for Community Action	224 S. Main Street Bishop, CA 93515	Private	\$173,556
4214	Kern County Economic Opportunity Council	300 -- 19th Street Bakersfield, CA 93301-4502	Private	\$1,046,564
4215	Kings Community Action Organization	1222 West Lacey Blvd., Suite 201 Hanford, CA 93230-5998	Private	\$190,044
4216	City of Los Angeles Community Development Department	215 West 6th Street, 6th Floor Los Angeles, CA 90014	Public	\$7,544,197
4217	Los Angeles County Department of Community and Senior Services	3175 West 6th Street Los Angeles, CA 90020	Public	\$6,578,195
4218	Lake County CAA	14130 Lakeshore Drive Clearlake, CA 95422	Private	\$173,556
4219	Lassen/Plumas/Sierra CAA	183 West Main Street Quincy, CA 95971	Public	\$173,556
4220	Long Beach Community Services Development	780 Atlantic Avenue, Third Floor Long Beach, CA 90813	Private	\$816,671
4221	Madera County CAA	1200 West Maple Street Madera, CA 93637	Private	\$177,645
4222	Community Action Marin	29 Mary Street San Rafael, CA 94901	Private	\$173,556

California Department of Community Services and Development (CSD)
2002 CSBG/IS Part I, Section B
List of Eligible Entities Receiving 2002 Funds

<i>Contract Number</i>	<i>Agency</i>	<i>Address</i>	<i>Public or Private Agency</i>	<i>2002 Award Amount</i>
Community Action Agencies (continued)				
4223	Merced County CAA	561 W. 18th Street Merced, CA 95344	Public	\$407,941
4224	Modoc-Siskiyou CAA	120 North Main Street Alturas, CA 96101	Public	\$173,556
4225	Monterey County Dept of Social Services	1000 South Main Street, Ste 301 Salinas, CA 93901	Public	\$454,872
4226	Community Action of Napa Valley	1001 "A" Franklin Street Napa, CA 94559	Private	\$173,556
4227	Nevada County Dept of Housing and Community	950 Maidu Avenue Nevada City, CA 95959	Public	\$173,556
4228	North Coast Opportunities	413 North State Street Ukiah, CA 95482	Private	\$173,556
4229	City of Oakland, Dept of Aging	Lionel J. Wilson Building 150 Frank H. Ogawa Plaza Suite 4340 Oakland, CA 94612	Public	\$805,980
4230	Orange County Community Development Council	12640 Knott Street Garden Grove, CA 92841	Private	\$2,353,690
4231	Placer County Health and Human Services Dept	11519 B Avenue Auburn, CA 95603-2602	Public	\$173,556
4232	Redwood Community Action Agency	904 G Street Eureka, CA 95501	Private	\$238,545
4233	Riverside County Dept of Community Action	4060 County Circle Drive Riverside, CA 92503	Public	\$1,543,152
4234	Sacramento Employment and Training Agency	1217 Del Paso Boulevard Sacramento, CA 95815	Public	\$1,485,651
4235	San Benito County Dept of Community Services	1131 San Felipe Road Hollister, CA 95023	Public	\$173,556
4236	San Bernardino County Community Services Dept.	686 East Mill Street San Bernardino, CA 92415-0610	Public	\$2,047,461
4237	County of San Diego, Health and Human Services Agency Community Action Partnership	1255 Imperial Avenue, Suite 743 San Diego, CA 92101-7439	Public	\$3,180,165
4238	Economic Opportunity Commission of San Francisco	1426 Fillmore Street, Suite 301 San Francisco, CA 94115	Private	\$1,054,848
4239	San Joaquin County Dept of Aging, Children and Community Services	102 South San Joaquin Street Stockton, CA 95201	Public	\$857,328
4240	Economic Opportunity Commission of San Luis Obispo	1030 Southwood Drive San Luis Obispo, CA 93401	Private	\$308,994
4241	CAA of San Mateo County	930 Brittan Avenue San Carlos, CA 94070	Private	\$473,472
4242	CAC of Santa Barbara County	5681 Hollister Avenue Goleta, CA 93117	Private	\$529,938
4243	Community Action Board of Santa Cruz County	501 Soquel Avenue, Suite E Santa Cruz, CA 95062	Private	\$278,538
4244	Shasta County CAA	1670 Market Street, Suite 300 Redding, CA 96001	Public	\$232,486

California Department of Community Services and Development (CSD)
2002 CSBG/IS Part I, Section B
List of Eligible Entities Receiving 2002 Funds

<i>Contract Number</i>	<i>Agency</i>	<i>Address</i>	<i>Public or Private Agency</i>	<i>2002 Award Amount</i>
Community Action Agencies (continued)				
4245	Solano Safety-Net Consortium	1735 Enterprise Drive, Bldg 1 Fairfield, CA 94533	Private	\$286,319
4246	Sonoma County People for Economic Opportunity	555 Sebastopol Road, Suite A Santa Rosa, CA 95407	Private	\$340,304
4247	Sutter County CAA	938 14th Street Marysville, CA 95901	Private	\$173,556
4248	CAA of Tehama County	624 Washington Street Red Bluff, CA 96080	Public	\$173,556
4249	Ventura County Commission on Human Concerns	621 Richmond Avenue Oxnard, CA 93030	Private	\$559,444
4250	Yolo County Dept of Employment	25 North Cottonwood Street Woodland, CA 95695	Public	\$273,838
4251	Yuba County Community Services Commission	938 -- 14th Street Marysville, CA 95901	Public	\$173,556
4252	Inyo Mono Advocates for Community Action	224 S. Main Street Bishop, CA 93515	Private	\$2,344
4253	Central Valley Opportunity Center	1748 Miles Court Merced, CA 95348	Private	\$601,569
4254	Del Norte County Board of Supervisors	981 H Street, Suite 210 Crescent City, CA 95531	Private	\$38,634
Community Action Agencies TOTAL				\$43,902,959
Migrant and Seasonal Farmworker Agencies				
4255	California Human Development Corp	3315 Airway Drive Santa Rosa, CA 95403	Private	\$1,288,707
4256	Center for Employment Training	701 Vine Street San Jose, CA 95110	Private	\$1,736,952
4257	Central Valley Opportunity Center	1748 Miles Court Merced, CA 95348	Private	\$504,261
4258	Proteus, Inc.	1830 N. Dinuba Boulevard Visalia, CA 93291	Private	\$2,073,135
4259	La Cooperativa Campesina de California	7801 Folsom Boulevard, Ste 365 Sacramento, CA 95826	Private	\$166,059
Migrant and Seasonal Farmworker Agencies TOTAL				\$5,769,114

California Department of Community Services and Development (CSD)
2002 CSBG/IS Part I, Section B
List of Eligible Entities Receiving 2002 Funds

<i>Contract Number</i>	<i>Agency</i>	<i>Address</i>	<i>Public or Private Agency</i>	<i>2002 Award Amount</i>
Native American Indian Agencies				
4260	Karuk Tribe of CA	746 Indian Creek Road Happy Camp, CA 96039	Private	\$73,128
4261				\$42,000
4262	Los Angeles County NAI Commission	3175 Westh Sixth Street, Rm 403 Los Angeles, CA 90020	Public	\$261,198
4263	Northern CA Indian Development Council	241 F Street Eureka, CA 95501	Private	\$1,697,379
4264				\$122,000
4265	CA Council of Tribal Governments	5730 Wildwood Drive Redding, CA 96001	Private	\$54,250
Native American Agencies TOTAL				\$2,249,955
Limited Purpose Agencies				
4266	Campesinos Unidos	1005 C Street Brawley, CA 92227	Private	\$81,847
4267	Community Design Center	1705 Ocean Avenue San Francisco, CA 94112	Private	\$123,263
4268	Del Norte Senior Center	1765 North Crest Drive Crescent City, CA 95531	Private	\$89,600
4269	Rural Community Assistance Corporation	3120 Freeboard Drive, Suite 201 West Sacramento, CA 95691	Private	\$138,053
Limited Purpose Agencies TOTAL				\$432,763
2002 CSBG ELIGIBLE ENTITY ALLOCATION TOTAL				\$52,354,791

Attachment B

Other HHS Resources

Attachment B -- Other HHS Resources

Agency Name	I. Other HHS Resources	Amount
Calaveras-Mariposa Community Action Agency	Community Based Family Resource Support	30,000.00
Kern County Economic Opportunity Corporation	Community Based Family Resources Services -- Immunization	21,386.00
Community Services Department of San Bernardino County	CSBG Program Interest	69,382.00
Ventura County Commission on Human Concerns	CSBG Program Interest	76.00
Redwood Community Action Agency	Group Home Foster Care- Humboldt County Department of Social Services	369,285.00
Glenn County Human Resource Agency	Independent Living Program	35,663.00
Community Action Commission of Santa Barbara	Individual Development Account	10,000.00
County of Riverside Department of Community Action	Individual Development Account	144,000.00
Fresno County Economic Opportunities Commission	Individual Development Account	16,000.00
Fresno County Economic Opportunities Commission	Individual Development Account	17,376.00
Sonoma County People for Economic Opportunity	Individual Development Account	25,000.00
Fresno County Economic Opportunities Commission	Job Opportunities for Low-Income Individuals	233,333.00
Sonoma County People for Economic Opportunity	Maternal and Child Health Bureau --Healthy Tomorrows	50,000.00
Community Services Department of San Bernardino County	Nutrition For Seniors Program Income	441,075.00
Amador-Tuolumne Community Action Agency	Office of Child Abuse Prevention	91,533.00
Kern County Economic Opportunity Corporation	Prevention/Treatment of Substance Abuse	70,740.00
Community Services Department of San Bernardino County	Promoting Safe & Stable Families	152,547.00
Monterey County Dept. Soc. Serv.Comm. Action Agency	Promoting Safe & Stable Families	493,215.00
Fresno County Economic Opportunities Commission	Refugee Community Services Employment Opportunity Program/Individual Development Account/Microenterprise Program	1,662,088.00
County of San Diego	Refugee Services	2,520,191.00
Fresno County Economic Opportunities Commission	Runaway & Homeless Youth-Office For Children & Families	360,000.00
Redwood Community Action Agency	Runaway & Homeless Youth-Office For Children & Families	201,149.00
Rural Community Assistance Corporation	Rural Facilities Development	334,133.00
California Human Development Corporation	Southwest Community Health Clinic	25,000.00
Redwood Community Action Agency	Special Programs - Substance Abuse & Mental Health Services Administration	252,887.00
Fresno County Economic Opportunities Commission	Steet Outreach	200,000.00
Kern County Economic Opportunity Corporation	Substance Abuse/Mental Health Services	62,607.00
Community Action Marin	Title I -- Ryan White	245,542.00
Fresno County Economic Opportunities Commission	Title III	68,100.00
Amador-Tuolumne Community Action Agency	Title III --Ryan White	109,539.00
Sonoma County People for Economic Opportunity	Title III --Ryan White	119,280.75
Community Action Board of Santa Cruz	Title III-B Seniors Council	2,755.00
Economic Opportunity Commission of San Luis Obispo Co.	Title IX	161,285.00
Fresno County Economic Opportunities Commission	Title X -- Family Planning	104,800.00
Fresno County Economic Opportunities Commission	Transitional Living	167,000.00
Redwood Community Action Agency	Transitional Living for Homeless Youth-Office For Children & Families	204,299.00
TOTAL		9,071,266.75

Attachment C

Other Federal Sources

Attachment C -- Other Federal Sources

Agency Name	X. Other Federal Sources	Amount
Amador-Tuolumne Community Action Agency	Department of Commerce	27,375.00
Redwood Community Action Agency	Department of Commerce -- National Oceanic & Atmospheric Administration -- Habitat Conservation/National Forrest Foundation	63,661.00
Amador-Tuolumne Community Action Agency	Department of Education	191,793.00
Redwood Community Action Agency	Department of Education - School Lunch Program	44,294.00
Redwood Community Action Agency	Department of Interior - Bureau of Land Management	93,262.00
Ventura County Commission on Human Concerns	Department of the Treasury	13,763.00
Madera County Community Action Agency	Office of Criminal Justice Planning	181,855.00
Central Valley Opportunity Center	U.S. Department of Education	120,136.00
County of San Joaquin Department of Aging and Community Services	U.S. Department of Education -- Senior Tutor	71,265.00
Fresno County Economic Opportunities Commission	U.S. Department of Education -- Title I	17,015.00
Economic Opportunity Council of San Luis Obispo	U.S. Department of Justice	8,500.00
Community Services & Employment Training	U.S. Department of Justice - Juvenile Justice	557,091.04
Redwood Community Action Agency	U.S. Department of Justice - Office of Justice Programs - Mentoring	41,223.00
Community Action Commission of Santa Barbara County	US Environmental Protection Agency -- California Intergrated Waste Management Board	98,933.00
TOTAL:		1,530,166.04

Attachment D

Other State Sources

Attachment D -- Other State Sources

Agency Name	O. Other State Sources	Amount
California Human Development Corporation	Athena House Walden House Referrals	16,000.00
Madera County Community Action Agency	California Department of Corrections	30,598.00
County of San Diego	Child Abuse Prevention & Intervention	763,360.00
Calaveras-Mariposa Community Action Agency	Child Abuse Prevention, Intervention and Treatment	60,000.00
County of San Diego	Community Based Family Resource	43,011.00
California Human Development Corporation	Community Services and Development -- Naturalization Services Program	566,395.00
La Cooperativa Campesinos de California	Community Services and Development -- Naturalization Services Program	247,000.00
Inyo Mono Advocates for Community Action, Inc	Monitoring	
Kings Community Action Organization, Inc.	Consumer Protection	13,689.00
Madera County Community Action Agency	Office Criminal Justice - Sexual Assault Services	116,165.00
	Office of Criminal Justice Planning	115,871.00
	Total	1,972,089.00

Supporting Document

OCS MATF National Goals and Measures

OCS' Monitoring and Assessment Task Force

National Goals and Outcome Measures

Effective October 1, 1999

For each goal that corresponds to the work your agency does, select at least one measure to report on, based on a current needs assessment survey. If you feel that none of the measures under a particular goal is a good measure of the work actually done by your agency, create a measure that more accurately reflects the work you do. In addition, note that some of the measures could easily apply to other goals as well as the one under which they are listed; use them wherever they seem most appropriate to you.

In measures below, number, wherever it appears, is to be expressed in two parts: the actual count, and the baseline total. For example, when the measure is number of households maintaining employment, express it as a factor of the total number of households served by the agency (e.g., 27 out of 86). Do not indicate percentages (e.g., 31.4% or even 31 out of 100, unless your baseline total is actually 100 households); the data need to be aggregated with that of other agencies before percentages are calculated.

GOAL 1. (Self-sufficiency) LOW-INCOME PEOPLE BECOME MORE SELF-SUFFICIENT

GOAL 2. (Community Revitalization) THE CONDITIONS IN WHICH LOW-INCOME PEOPLE LIVE ARE IMPROVED

GOAL 3. (Community Revitalization) LOW-INCOME PEOPLE OWN A STAKE IN THEIR COMMUNITY

GOAL 4. PARTNERSHIPS AMONG SUPPORTERS AND PROVIDERS OF SERVICES TO LOW-INCOME PEOPLE ARE ACHIEVED

GOAL 5. AGENCIES INCREASE THEIR CAPACITY TO ACHIEVE RESULTS

GOAL 6. (Family stability) LOW-INCOME PEOPLE, ESPECIALLY VULNERABLE POPULATIONS, ACHIEVE THEIR POTENTIAL BY STRENGTHENING FAMILY AND OTHER SUPPORTIVE SYSTEMS

GOAL 1: (SELF-SUFFICIENCY)

LOW-INCOME PEOPLE BECOME MORE SELF-SUFFICIENT

Direct measures:

- a. Number of participants seeking employment who obtain it [as compared with the total number of participants].
- b. Number of participants maintaining employment for a full twelve months.
- c. Number of households in which adult members obtain and maintain employment for at least ninety days.
- d. Number of households with an annual increase in the number of hours of employment.
- e. Number of households gaining health care coverage through employment.
- f. Number of households experiencing an increase in an annual income as a result of earnings.
- g. Number of households experiencing an increase in annual income as a result of receiving allowable tax credits, such as the earned income and child care tax credits.
- h. Number of custodial households who experience an increase in annual income as a result of regular child support payments.
- i. Number of participating families moving from substandard housing into stable standard housing, as compared with the total number of participating families.
- j. Number of households which obtain and/or maintain home ownership.
- k. Number of minority households which obtain and/or maintain home ownership.
- l. Number of people progressing toward literacy and/or GED.
- m. Number of people making progress toward post-secondary degree or vocational training.
- n. Other outcome measure(s) specific to the work of your agency.

Survey question measures:

- o. Number of clients who consider themselves more self-sufficient since participating in services or activities of the agency.
- p. Number of clients reporting an increase in income since participating in the services of the agency.

Scale measures:

- q. Number of households which demonstrated movement up one or more steps on a scale or matrix measuring self-sufficiency
- r. Number of households achieving positive movement in self-sufficiency as demonstrated by an increase of at least one point in an overall score of a Family Development Scale.
- s. Number of households achieving stability in the _____ dimension of a Family Development Matrix.

GOAL 2: (COMMUNITY REVITALIZATION)

THE CONDITIONS IN WHICH LOW-INCOME PEOPLE LIVE ARE IMPROVED

Direct Measures:

- a. Number of accessible, living wage jobs created and/or retained.
- b. Increase in assessed value of homes as a result of rehabilitation projects.
- c. Increase in proportion of state and federal funds allocated for meeting emergency and long-term needs of the low-income population.
- d. Increase in access to community services and resources by low-income people.
- e. Increase in available housing stock through new construction.
- f. Increase in the availability and affordability of essential services, e.g. transportation, medical care, child care.
- g. Other outcome measure(s) specific to the work done by your agency.

Survey question measures:

- h. Number of households who believe the agency has helped improve the conditions in which they live.

Scale measures:

- i. Number of communities which demonstrated movement up one or more steps on a scale or matrix measuring community self-sufficiency, community health, or community vitality.
- j. Number of communities achieving stability in the _____ dimension of the Community Scaling Tool.

GOAL 3: (COMMUNITY REVITALIZATION)

LOW-INCOME PEOPLE OWN A STAKE IN THEIR COMMUNITY

Direct measures:

- a. Number of households owning or actively participating in the management of their housing.
- b. Amount of "community investment" brought into the community by the Network and targeted to low-income people.
- c. Increase in minority businesses owned.
- d. Increase in access to capital by minorities.
- e. Increased level of participation of low-income people in advocacy and intervention activities regarding funding levels, distribution policies, oversight, and distribution procedures for programs and funding streams targeted for the low-income community.
- f. Other outcome measure(s) specific to the work done by your agency.

Survey question measures:

- g. Number of households participating or volunteering in one or more groups.
- h. Number of households who say they feel they are part of the community.

Scale measures

- i. Number of communities which demonstrated movement up one or more steps on a scale or matrix measuring community self-sufficiency, community health, or community vitality.
- j. Number of communities achieving stability in the _____ dimension of the Community Scaling Tool.

GOAL 4:

PARTNERSHIPS AMONG SUPPORTERS AND PROVIDERS OF SERVICES TO LOW-INCOME PEOPLE ARE ACHIEVED

Direct measures:

- a. Number of partnerships established and/or maintained with other public and private entities to mobilize and leverage resources to provide services to low-income people.
- b. Number of partnerships established and/or maintained with other public and private entities to complete the continuum of care for low-income people.
- c. Number of partnerships established and/or maintained with other public and private entities which ensure ethnic, cultural, and other special needs considerations are appropriately included in the delivery service system.
- d. Other outcome measure(s) specific to the partnerships created by local agencies.

Survey question measures:

- e. Number of principal partners who are satisfied with the partnership.
- f. Partner's rating of the responsiveness of the agency.

Scale Measures:

- g. Number of agencies which demonstrated movement up one or more steps on a scale or matrix measuring agency partnership capacity.
- h. Number of agencies achieving stability in the _____ dimension of an agency partnership capacity scaling tool.
- i. Number of agencies that achieve and maintain commitments from other service and resource partners to carry out agency mission.
- j. Number of agencies that establish and maintain commitments to provide resources to partner organizations that serve agency customers.
- k. Number of agencies that establish and maintain coordination of agency and non-agency resources to create a programmatic continuum of services with outcome-based objectives establishes and maintains a selection process which ensures that low-income community members are elected in a public process.

GOAL 5:**AGENCIES INCREASE THEIR CAPACITY TO ACHIEVE RESULTS****Direct measures:**

- a. Total dollars mobilized by the agency.
- b. Total dollars mobilized by the agency as compared with CSBG dollars.
- c. Number of boards making changes as a result of a periodic organizational assessment.
- d. Number of programs which have become more effective as a result of research and data (their own as well as others).
- e. Number of programs which have become more effective as a result of needs assessment surveys.
- f. Number of families having their situation improved as a result of comprehensive developmental services.
- g. Increase in community revitalization as a result of programs.
- h. Number of agencies increasing their number of funding sources and increasing the total value of resources available for services to low-income people.
- i. Number of agencies leveraging non-CSBG resources with CSBG resources at a ratio greater than 1:1.
- j. Number of agencies where board composition accurately represents the ethnic diversity of the service territory.
- k. Number of agencies where customers served accurately represents the ethnic diversity of the service territory.
- l. Number of agencies where staffing component accurately represents the ethnic diversity of the service territory.
- m. Number of development contacts as a result of outreach programs.
- n. Number of special populations showing improvement as a result of programs aimed at the population.
- o. Number of clients showing improvement as a result of emergency services received.
- p. Other outcome measure(s) specific to the work done by local agencies.

Scale measures:

- q. Number of agencies that achieve and maintain compliance with all applicable federal, state, and local statutes, regulations, and requirements.
- r. Number of agencies that achieve and maintain a governance process that is inclusive, representative of, and accountable to the community.
- s. Number of agencies that achieve and maintain a workforce environment which empowers and develops its employees, has open communications, pays its employees a living wage, and is mission-driven.
- t. Number of agencies which achieve and maintain a planning, measurement, and an evaluation system which creates a programmatic, continuum of services with outcomes-based objectives, and where the measurements of programs are used to improve services.

- u. Number of agencies that achieve and maintain communication and feedback processes that engage all stakeholders.
- v. Number of agencies that establish and maintain a process where evaluations are used to improve services.

GOAL 6: (Family stability)

LOW-INCOME PEOPLE, ESPECIALLY VULNERABLE POPULATIONS, ACHIEVE THEIR POTENTIAL BY STRENGTHENING FAMILY AND OTHER SUPPORTIVE SYSTEMS

Direct measures:

- a. Number of aged households maintaining an independent living situation.
- b. Number of disabled or medically challenged persons maintaining an independent living situation.
- c. Number of households in crisis whose emergency needs are ameliorated.
- d. Number of participating families moving from homeless or transitional housing into stable standard housing.
- e. Number of households in which there has been an increase in donation of time to volunteer activities (not mandated by welfare-to-work programs).
- f. Number of households in which there has been an increase in children's involvement in extracurricular activities.
- g. Number of high consumption households realizing a reduction in energy burden.
- h. Number of households moving from cultural isolation to involvement with their cultural community.
- i. Other outcome measure(s) specific to the work done by your agency.

Survey question measure:

- j. Number of households indicating improved family functioning since participating in the services or activities of the agency.

Scale measures:

- k. Number of households moving from crisis to stability on one dimension of a scale.
- l. Number of households moving from vulnerability to stability on one dimension of a scale.
- m. Number of households moving from a condition of crisis to a condition of vulnerability on one dimension of a scale.

Supporting Document

CSD 094 Statewide Outcome Summary by Service Category

EDUCATION SUMMARY

NASCS Service Category:

Education

CSD Matrix Dimension:

Adult Education and Development & Youth Education and Development

Instruction: Enter data from all programs that are applicable to this service category/matrix dimension. For a complete list and/or definition of the programs to be reported under this service category/matrix dimension please refer to the NASCS Lexicon and Terminology. Include education programs for all age groups, including but not limited to, Head Start, youth education programs, literacy programs, parenting classes, adult education, community education, etc. Only enter data applicable to the work of your agency. If your agency does not provide or collect the data requested by the measure leave the cell blank. All households and/or clients being measured using the CSD Matrix Dimension Adult Education and Development and/or Youth Education and Development should be reported under this NASCS category.

OCS Goal	Measure Letter	Measure Language	Data Figure
1	l	Total number of people progressing towards literacy and/or GED.	18,557
1	l	Total number of people achieving literacy and/or GED.	4,019
1	m	Number of people making progress toward post-secondary degree or vocational training.	2,946
1	m	Number of people achieving a post-secondary degree or vocational training.	992
1	q, s	Total number of households being measured in this service category.	41,061
Enter the total number of households expected to achieve :			
1	q	movement up one or more steps	12,430
1	s	stability	14,671
Enter the number of households who achieved :			
1	q	movement up one or more steps	10,134
1	s	stability	18,623
Enter the number of households still progressing towards:			
1	q	movement up one or more steps	11,608
1	s	stability	2,309
Number of households who exited the program prior to achieving :			
1	q	movement up one or more steps	1,567
1	s	stability	1,059

EMERGENCY SERVICES SUMMARY

NASCSP Service Category:

Emergency Services

CSD Matrix Dimension:

Safety-Net Services

Instruction: Enter data from all programs that are applicable to this service category/matrix dimension. For a complete list and/or definition of the programs to be reported under this service category/matrix dimension please refer to the NASCSP Lexicon and Terminology. Programs can include, but are not limited to, non-case managed programs, food give aways, bed nights, hotel vouchers, emergency transportation, legal services, etc. Only enter data applicable to the work of your agency. If your agency does not provide or collect the data requested by the measure leave the cell blank. All households and/or clients being reported on the CSD 296-SNCC should be reported under this NASCSP category.

OCS Goal	Measure Letter	Measure Language	Data Figure
6	c	Number of households in-crisis whose emergency needs were ameliorated. <i>Services can include, but not limited: weatherization, utility assistance, legal services (non-case management), Shelter (bed nights, hotel vouchers), brown bag lunches, etc.</i>	1,207,894
5	o	Number of clients showing improvement as a result of emergency services received.	1,073,986
6	g	Number of high consumption households realizing a reduction in energy burden. <i>(Include: Weatherization and other conservation measures for this measure.)</i>	59,375
6	m	Total number of households being measured in this service category.	351,916
6	m	Enter the total number of households expected to achieve: movement from in-crisis to vulnerable	102,574
6	m	Enter the number of households who achieved: movement from in-crisis to vulnerable	118,519
6	m	Enter the number of households still progressing towards: movement from in-crisis to vulnerable	15,586
6	m	Number of households who exited the program prior to achieving: movement from in-crisis to vulnerable	1,006

HEALTH SUMMARY

NASCS Service Category:

Health

CSD Matrix Dimension:

Health, Social and Emotional Health Competency, and Family Relations and Parenting

Instruction: Enter data from all programs that are applicable to this service category/matrix dimension. For a complete list and/or definition of the programs to be reported under this service category/matrix dimension please refer to the NASCS Lexicon and Terminology. Programs can include, but are not limited to, rural health programs, family planning services, alcohol and drug treatment programs, anger management programs, etc. Only enter data applicable to the work of your agency. If your agency does not provide or collect the data requested by the measure leave the cell blank. All households and/or clients being measured using the CSD Matrix Dimension Health, Social and Emotional Health Competency, and/or Family Relations and Parenting should be reported under this NASCS category.

OCS Goal	Measure Letter	Measure Language	Data Figure
6	m	Total number of households being measured in this service category.	60,942
6	m	Enter the total number of households expected to achieve: movement from in-crisis to vulnerable	43,634
6	m	Enter the number of households who achieved: movement from in-crisis to vulnerable	52,543
6	m	Enter the number of households still progressing towards: movement from in-crisis to vulnerable	2,161
6	m	Number of households who exited the program prior to achieving: movement from in-crisis to vulnerable	1,643

EMPLOYMENT SUMMARY

NASCSP Service Category:

Employment

CSD Matrix Dimension:

Employment

Instruction: Enter data from all programs that are applicable to this service category/matrix dimension. For a complete list and/or definition of the programs to be reported under this service category/matrix dimension please refer to the NASCSP Lexicon and Terminology. For instance, some programs include, but not limited to, on the job training, one-stop centers, youth job training, etc. Only enter data applicable to the work of your agency. If your agency does not provide or collect the data requested by the measure leave the cell blank. All households and/or clients being measured using the CSD Matrix Dimension Employment should be reported under this NASCSP category.

OCS Goal	Measure Letter	Measure Language	Data Figure
1	a	Total number of participants seeking employment for this program year.	27,217
1	a	Number of participants obtaining employment for this program year.	8,593
1	q, s	Total number of households being measured in this service category.	14,775
		Enter the total number of households expected to achieve:	
1	q	movement up one or more steps	6,447
1	s	stability	4,364
		Enter the number of households who achieved:	
1	q	movement up one or more steps	6,728
1	s	stability	1,795
		Enter the number of households still progressing towards:	
1	q	movement up one or more steps	3,915
1	s	stability	1,132
		Number of households who exited the program prior to achieving:	
1	q	movement up one or more steps	1,045
1	s	stability	881

HOUSING SUMMARY

NASCS SP Service Category:

Housing

CSD Matrix Dimension:

Shelter

Instruction: Enter data from all programs that are applicable to this service category/matrix dimension. For a complete list and/or definition of the programs to be reported under this service category/matrix dimension please refer to the NASCS SP Lexicon and Terminology. Programs can include, but are not limited to, first-time home buyer programs, home loan assistance, home construction projects, etc. Only enter data applicable to the work of your agency. If your agency does not provide or collect the data requested by the measure leave the cell blank. All households and/or clients being measured using the CSD Matrix Dimension Shelter should be reported under this NASCS SP category.

OCS Goal	Measure Letter	Measure Language	Data Figure
1	i	Total number of participating families in your agencies shelter program.	16,700
1	i	Number of participating families in shelter program who moved from substandard housing into stable housing.	4,458
1	j	Number of households which obtain and/or maintain home ownership.	673
1	k	Number of minority households which obtain and/or maintain home ownership.	140
6	d	Number of participating families who moved from homelessness or transitional housing into stable standard housing?	2,916
1, 6	q, s, k, m	Total number of households being measured in this service category.	23,645
Enter the total number of households expected to achieve :			
1	q	movement up one or more steps	9,439
1	s	stability	3,814
6	k	movement from in-crisis to stable	2,711
6	m	movement from in-crisis to vulnerable	6,168
Enter the number of households who achieved :			
1	q	movement up one or more steps	12,480
1	s	stability	2,644
6	k	movement from in-crisis to stable	2,100
6	m	movement from in-crisis to vulnerable	7,499
Enter the number of households still progressing towards:			
1	q	movement up one or more steps	2,591
1	s	stability	1,413
6	k	movement from in-crisis to stable	796
6	m	movement from in-crisis to vulnerable	479
Number of households who exited the program prior to achieving :			
1	q	movement up one or more steps	809
1	s	stability	4,488
6	k	movement from in-crisis to stable	4,082
6	m	movement from in-crisis to vulnerable	1,368

SELF SUFFICIENCY SUMMARY

NASCSP Service Category:
Self Sufficiency

Instruction: Enter data from all programs that are applicable to this service category/matrix dimension. For a complete list and/or definition of the programs to be reported under this service category/matrix dimension please refer to the NASCSP Lexicon and Terminology.

OCS Goal	Measure Letter	Measure Language	Data Figure
2	h	Number of families who believe the agency has helped improve the conditions in which they live?	58,653
1	q, s	Total number of households being measured in this service category.	62,051
		Enter the total number of households expected to achieve :	
1	q	movement up one or more steps	33,168
1	s	stability	29,788
		Enter the number of households who achieved :	
1	q	movement up one or more steps	40,410
1	s	stability	27,096
		Enter the number of households still progressing towards:	
1	q	movement up one or more steps	9,114
1	s	stability	3,351
		Number of households who exited the program prior to achieving :	
1	q	movement up one or more steps	1,057
1	s	stability	2,244

NUTRITION SUMMARY

NASCS SP Service Category:

Nutrition

CSD Matrix Dimension:

Food and Nutrition

Instruction: Enter data from all programs that are applicable to this service category/matrix dimension. For a complete list and/or definition of the programs to be reported under this service category/matrix dimension please refer to the NASCS SP Lexicon and Terminology. Programs can include, but are not limited to, meals on wheels, home delivery, congregate feeding programs, government commodities, weight management programs, etc. Only enter data applicable to the work of your agency. If your agency does not provide or collect the data requested by the measure leave the cell blank. All households and/or clients being measured using the CSD Matrix Dimension Food and Nutrition should be reported under this NASCS SP category.

OCS Goal	Measure Letter	Measure Language	Data Figure
6	m	Total number of households being measured in this service category.	1,835,291
6	m	Enter the total number of households expected to achieve: movement from in-crisis to vulnerable	765,279
6	m	Enter the number of households who achieved: movement from in-crisis to vulnerable	807,998
6	m	Enter the number of households still progressing towards: movement from in-crisis to vulnerable	24,423
6	m	Number of households who exited the program prior to achieving: movement from in-crisis to vulnerable	3,741

LINKAGES SUMMARY

NASCS Service Category:

Linkages

CSD Matrix Dimension(s):

**Transportation & Mobility, Community Involvement (from family Development Matrix, and
All Dimensions within the Community and Agency Development Matrices**

Instruction: Enter data from all programs that are applicable to this service category/matrix dimension. For a complete list and/or definition of the programs to be reported under this service category/matrix dimension please refer to the NASCS Lexicon and Terminology. Programs can include, but are not limited to, information and referral, community outreach, elderly projects, youth recreation programs, community/neighborhood development projects, etc. Only enter data applicable to the work of your agency. If your agency does not provide or collect the data requested by the measure leave the cell blank. All households and/or clients being measured using the CSD Family Development Matrix Transportation & Mobility, Community Involvement Dimension as well as any data measures using the Agency Development and Community Development Matrices should be reported under this NASCS category.

OCS Goal	Measure Letter	Measure Language	Data Figure
2	c	Increase in proportion of state and federal funds allocated for meeting emergency and long-term needs of the low-income population.	11,963,696
2	d	Amount of increased access to community services and resources to low-income people in your community.	
		Jobs 2,240,280 Homes 4,685,934 Transportation 810,832	
		Medical Care 202,058 Child Care 41,953 Other 12,873,265	
			describe
3	b	Amount of "community investment" (in dollars) brought into the community by the Network and targeted to low-income people.	
		Jobs 11,216,613 Homes 13,319,282 Transportation 133,360	
		Medical Care 7,262,184 Child Care 39,065,734 Other 8,451,207	
			describe
3	e	Number of clients who have increased their level of participation in advocacy and intervention activities regarding funding levels, distribution policies, oversight and distribution procedures for programs and funding streams targeted for low-income people.	5,549
4	a	Number of partnerships established and/or maintained with other public and private entities to mobilize and leverage resources to provide services to low-income people	2,267
4	b	Number of partnerships established and/or maintained with other public and private entities to complete the continuum of care for low-income people.	940
4	c	Number of partnerships established and/or maintained with other public and private entities which ensure ethnic, cultural and other special needs considerations are appropriately included in the delivery services system.	1,128

5	a	Total dollars mobilized by the agency.	465,112,749
5	b	Total CSBG dollars.	29,180,600
5	c	Did your board make a change as a result of periodical organizational assessment?	16,028 If yes = 1
5	d	Number of programs which have become more effective as a result of research and data.	198
5	e	Number of programs which have become more effective as a result of needs assessment surveys.	147
5	f	Number of families having their situation improved as a result of comprehensive developmental services.	25,843
5	h	Did your agency increase the number of funding sources and increase the total value of resources available for services to low-income people?	32 If yes = 1
5	i	Did your agency leverage non-CSBG resources with CSBG resources at a ratio greater than 1:1?	37 If yes = 1
5	j	Does the board composition accurately represent the ethnic diversity of the service territory?	38 If yes = 1
5	k	Did your agencies customers accurately represent the ethnic diversity of the service territory?	41 If yes = 1
5	l	Did your agencies staffing component accurately represent the ethnic diversity of the service territory?	40 If yes = 1
5	m	Number of development contacts as a result of outreach programs.	27,786
5	n	Number of special populations showing improvement as a result of programs aimed at the population.	1,445
6	e	Number of households in which there has been an increase in donation of time to volunteer activities (not mandated by welfare-to work programs).	14,021
6	f	Number of households in which there has been an increase in children's involvement in extracurricular activities.	4,031
2	i	Has your community demonstrated a movement up one or more steps in any of the Community Development Dimensions?	23 If yes = 1
4	g	Did your agency demonstrate movement up one or more steps in the collaboration dimension on the Agency Development Matrix?	20 If yes = 1
4	i	Did your agency achieve and maintain commitments from other service and resource partners to carry out agency mission?	36 If yes = 1
4	j	Did your agency establish and maintain commitments to provide resources to partner organizations that serve agency customers?	37 If yes = 1
4	k	Did your agency establish and maintain coordination of agency and non-agency resources to create a programmatic continuum of services with outcome-based objectives establishes and maintains a selection process which ensures that low-income community members are elected in a public process?	32 If yes = 1
5	q	Did your agency achieve and maintain compliance with all applicable Federal, State, and local statuses?	42 If yes = 1
5	r	Did your agency achieve and maintain a governance process that is inclusive, representative of, and accountable to the community?	40 If yes = 1

SUMMARY LINKAGES

5	s	Did your agency achieve and maintain a workforce environment which empowers and develops its employees, has own communications, pays its employees a living wage, and is mission driven?	<div>42</div> <div>If yes = 1</div>
5	t	Did your agency achieve and maintain a planning, measurement, and evaluation system which creates a programmatic, continuum of services with outcomes-based objectives, and where the measurements of programs are used to improve services?	<div>37</div> <div>If yes = 1</div>
5	u	Did your agency achieve and maintain communication and feedback processes that engage all stakeholders?	<div>39</div> <div>If yes = 1</div>
5	v	Did your agency establish and maintain a process where evaluations are used to improve services?	<div>39</div> <div>If yes = 1</div>

INCOME MANAGEMENT SUMMARY

NASCS SP Service Category:

Income Management

CSD Matrix Dimension:

Income and Budget

Instruction: Enter data from all programs that are applicable to this service category/matrix dimension. For a complete list and/or definition of the programs to be reported under this service category/matrix dimension please refer to the NASCS Lexicon and Terminology. Programs can include, but are not limited to, income tax counseling, budget management, etc. Only enter data applicable to the work of your agency. If your agency does not provide or collect the data requested by the measure leave the cell blank. All households and/or clients being measured using the CSD Matrix Dimension Income and Budget should be reported under this NASCS category.

OCS Goal	Measure Letter	Measure Language	Data Figure
1	f	Number of households experiencing an increase in an annual income as a result of earnings.	24,033
1	q, s	Total number of households being measured in this service category.	58,529
		Enter the total number of households expected to achieve:	
1	q	movement up one or more steps	30,507
1	s	stability	20,563
		Enter the number of households who achieved:	
1	q	movement up one or more steps	40,955
1	s	stability	22,225
		Enter the number of households still progressing towards:	
1	q	movement up one or more steps	6,113
1	s	stability	1,293
		Number of households who exited the program prior to achieving:	
1	q	movement up one or more steps	455
1	s	stability	671